TRANSITIONAL
HOUSING

A GUIDE TO OUR SERVICE

Stable homes that last.

Settled, well-managed homes with weekly tenancy coaching for people who need stability, delivered in partnership with councils, justice and health services and housing providers.



Transitional Housing is a service provided by Myshon Limited, a national supported housing management organisation.

WHO WE ARE

A settled home, with coaching built in

Transitional Housing is delivered by Myshon Limited, a national supported housing management organisation. We provide shared and self-contained homes, let through registered providers of social housing and managed day to day by Myshon's own Housing Officers.

Every home is furnished, safe and ready to move into. Alongside the home, each resident receives weekly tenancy coaching: practical, person-centred guidance that helps people manage their tenancy, build routines and connect with the services around them.

There is no fixed end date. The word transitional describes the change happening in someone's life, not a time limit on where they live.

A home is more than a roof. It is the base from which people rebuild routines, relationships and confidence. Our role is simple: help tenancies start well and keep them going, for as long as each person needs.

WHY IT WORKS

Stability first, from day one

Ready to move into

Furnished, safe and well-maintained homes, with a clear agreement and a named Housing Officer from the first day.

Weekly coaching

Regular check-ins that focus on rent, routines, neighbours and the practical skills that help a tenancy last.

No fixed end date

People stay for as long as they need. Nobody is rushed into a move that is not right for them.

HOW IT WORKS

From referral to a settled tenancy

Referral and conversation

A council, probation service, hospital team or other partner makes a referral, and we speak with the person to understand what they need.

Matching the right home

We look carefully at location, housemates, accessibility and risk, so the home is right for the person and for those already living there.

Moving in well

The Housing Officer meets the new resident on the day, explains the agreement and helps set up rent, utilities and benefits.

Weekly coaching check-ins

Regular, practical conversations about the tenancy, money, wellbeing and the goals the resident wants to work towards.

Sustaining the tenancy

We spot problems early and act on them, keeping the home stable for as long as the resident needs it.



WEEKLY COACHING

What our check-ins cover

- Paying rent and keeping on top of bills
- Making and keeping benefit claims up to date
- Budgeting and managing money with confidence
- Looking after the home and reporting repairs
- Getting on well with housemates and neighbours
- Registering with a GP and local services
- Education, training, volunteering and work, where the resident wants it

WHO WE WORK WITH

Partners across housing, justice and health



We work with organisations that share a simple goal: helping people into homes that are stable, safe and right for them, and keeping those homes going.

Local authorities

A settled, well-managed alternative to temporary accommodation, with tenancies actively sustained.

Probation and prisons

A stable address and a home to go to, with careful matching and joined-up working with probation practitioners.

Hospital discharge

Safe, furnished homes for people who are ready to leave hospital but have nowhere suitable to go.

Family services

Family transitional housing pilots offering settled, self-contained homes for households with children.

Registered providers

Partnerships with registered providers of social housing, who hold the landlord role.

Landlords

Your property looked after properly and compliantly, providing a home for someone who really needs one.

FOR LOCAL AUTHORITIES

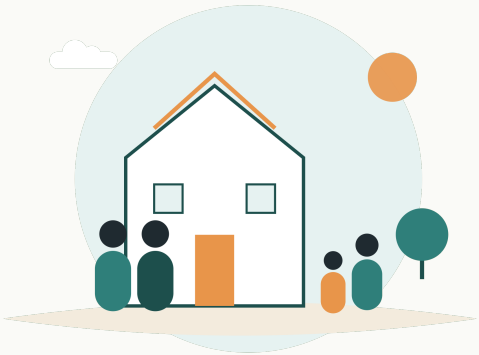
A viable alternative to temporary accommodation

Bed and breakfast and nightly-paid placements provide a roof, but rarely the stability people need to move forward. Transitional housing gives councils a settled option: good homes, properly managed, with tenancies that are actively sustained by Myshon's Housing Officers.

- Furnished homes, ready to move into, close to local services
- A named Housing Officer and weekly coaching for every resident
- A clear referral route, prompt decisions and regular updates
- No fixed end date, so placements do not simply run out
- Clear reporting on occupancy, tenancy sustainment and outcomes

FAMILY SERVICES

Family transitional housing pilots



We are developing pilots that offer families a settled, self-contained home as an alternative to long stays in temporary accommodation. A settled home close to school and family networks gives children routine and security, and gives parents the stability to work, study and plan ahead.

If you are a local authority, children's services team or housing partner interested in a pilot in your area, we would like to hear from you.

Probation and prisons · Hospital discharge

We also provide planned, carefully matched homes for people leaving custody, and ready, furnished homes for people who are medically fit to leave hospital but have nowhere suitable to go.

STANDARDS AND GOVERNANCE

Doing things properly

Every home is let through a registered provider of social housing, and Myshon structures the service so that the standards of the Regulator of Social Housing can be evidenced, including the consumer standards on safety and quality, transparency, influence and accountability, neighbourhood and community, and tenancy.

- Annual gas safety checks and electrical checks at least every five years
- Fire risk assessments, alarms and fire doors where required
- Legionella risk assessments and prompt action on damp and mould, including Awaab's Law
- HMO standards met in every property of a relevant size; no HMO licence is needed because the homes are let through a registered provider
- Complaints handled in line with the Housing Ombudsman's Complaint Handling Code
- Safeguarding policies, staff training and safer recruitment

SUSTAINABLE HOUSING

Housing that lasts, for people and places



Sustained tenancies

We judge ourselves by how well people settle and stay, not by how quickly they move on.

Sustainable homes

Bringing existing homes into good use, keeping them well maintained and improving energy efficiency.

Sustainable for budgets

Stable placements reduce repeat presentations, emergency moves and long stays in temporary accommodation.

STORIES

Settled lives, in their own homes

These stories are illustrative composites drawn from the kinds of situations we work with. Names and details are not those of real people, and photos are posed by models.



Marcus, 24

From young people's supported housing to a settled home

Facing a choice between a hostel and a private let he could not afford, Marcus moved into a furnished room close to college. Weekly coaching helped him sort his Universal Credit and settle in. Two years on he works as an apprentice electrician and has never missed a rent payment.



Janet, 61

From temporary accommodation to a home near her family

After eleven months in a single nightly-paid room far from her sister and GP, Janet moved into a calm, well-kept house in her home town. Through her check-ins she claimed Pension Credit for the first time, and she is back volunteering three mornings a week.



Aisha, 33

From a hospital ward to a safe, settled home

Medically fit to leave hospital but with nowhere suitable to go, Aisha moved into a ground-floor flat within days. Her Housing Officer met her on the day she left and linked in with the community health team. She is now studying accountancy online.

TRANSITIONAL
HOUSING

Let's talk about what your area needs

Whether you commission housing, refer people, run a housing association or own property, we would welcome a conversation.

Telephone
01423 740669

Online
transitionalhousing.org.uk/contact



Transitional Housing is a service provided by Myshon Limited, a national supported housing management organisation. Registered office: Plateworks House, Coal Road, Leeds, LS14 1PS.

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